



WEBSITE TERMS & CONDITIONS

Terms and Conditions of Access and Use

Loop Platform (Pty) Ltd — www.loop.co.za

Last updated: 26 June 2026 · Version 2



Website Terms and Conditions of Access and Use

LOOP PLATFORM (PTY) LTD

These Conditions were last updated on 26 June 2026.

1. Introduction

We are Loop Platform (Pty) Ltd, a private company incorporated in South Africa with registration number 2016/400286/07 and our registered offices situated at Eton Office Park East, Harrison Avenue, Bryanston, Johannesburg, Gauteng, 2191 ("**Loop**", "**we**", "**us**" or "**our**").

Get in touch

Email: info@loop.co.za

Telephone: +27 87 147 4100

We provide a custom-fit, cloud-based delivery and logistics platform designed to assist businesses with delivery management, route optimisation, customer communications and related logistics services ("**Loop Platform**").

We own and operate our website located at www.loop.co.za ("**Website**") and your access to, and use of, the Website is governed by these terms and conditions ("**Conditions**").

2. Acceptance of Terms

We like contracts the way we like deliveries: efficient, practical, and not full of unnecessary detours. That being said, these Conditions constitute a legally binding agreement between us. By accessing, browsing or using this Website, you agree to be bound by these Conditions. We may update these Conditions from time to time by publishing the updated version on our Website. Your continued use of the Website after any update means that you accept the updated Conditions.

3. Purpose of the Website

The Website provides information about Loop and its services and how you may contact us, request a demonstration or learn more about what we do. Please remember that access to and use of our Loop Platform is governed by a separate legal agreement.

4. Website Access and Use

You may only use our Website to learn more information about us (we are amazing), request a demonstration (you won't be sorry) or enquire more information from us (we will get back to you as soon as possible).

We do our best to keep the information on the Website accurate and up to date, but things change. Information on the Website is provided for general information purposes only and should not be relied on as professional, technical or legal advice.

Please only use our Website for legitimate and lawful business purposes; no monkey business allowed. This means that you must not:

- try to access anything that isn't meant for you;
- copy information from our Website using bots, scrapers or other automated tools;
- interfere with the Website or try to break it; or
- use the Website for anything unlawful, dishonest or harmful.

5. Getting in Touch

If you submit an enquiry, demo request, email or other communication through the Website, you confirm that the information provided by you is accurate and lawful. Please don't send us anything confidential, unlawful, offensive or that belongs to somebody else without their permission.

We may use your communication to respond to your enquiry, arrange a demonstration, provide information about our services or otherwise assist you.

6. Intellectual Property Rights

All intellectual property rights in and to the Website, the Loop Platform, software, source code, methodologies, analytics, algorithms, operational insights, know-how, enhancements and improvements belong to Loop or its licensors. We made it, so it is ours. Please don't scrape, copy, reverse engineer, interfere with or otherwise try to break our Website, the Loop Platform or the technology behind it.

All information, databases, and software included on this website are the property of Loop or its content suppliers and are protected by local and international copyright laws. The compilation (meaning the collection, arrangement, and assembly) of all content on this Website is the exclusive property of Loop and is protected by local and international copyright laws.

Loop Platform and related branding may be protected by trademark, copyright and other intellectual property laws.

7. Links to Third-Party Websites

We may provide links to other websites or resources because we are super helpful that way. You understand that we are not responsible for the availability of those sites or resources, we do not endorse them and we are not liable for their content, privacy practices, products or services.

8. Availability and Changes

We do our best to keep the Website available and functioning properly, but we cannot promise that it will always be available, error-free or uninterrupted. This means that we are not responsible for:

- interrupted, delayed, or failed transmission, storage, or delivery of information due to a power failure, equipment or software malfunction, natural disasters, fire, labour unrest, or any other cause beyond our reasonable control;
- reliance on any of the information, content, tools, or materials that is obtained from the Website;
- inaccurate, incomplete, or inadequate information obtained from the Website.

We may change, suspend or remove parts of the Website at any time without notice.

9. Data Protection

Everyone talks about data privacy these days. We actually take it seriously. You can find our clear and transparent Privacy Notice here [insert link], which explains how we collect and use Personal Information and other usage data.

10. Disclaimer of Warranties

We make no warranties or representations regarding the availability, accuracy, completeness or fitness for any particular purpose of the Website or its content.

11. Limitation of Liability

To the fullest extent permitted by law, Loop, its directors, employees, service providers and suppliers will not be liable for any loss, damage, cost or claim arising from your use of, inability to use, or reliance on the Website or any information made available through the Website.

12. Indemnity

If your unlawful use of the Website causes us loss, damage, claims or legal costs, you agree to compensate us for those losses.



If you breach these Conditions, we may suspend your access to the Website and take any legal steps available to us. If we should fail to enforce any right or provision in these terms and conditions, you agree that this failure does not constitute a waiver of such right or provision or any other rights or provisions in these Conditions.

13. Governing Law and Jurisdiction

These Conditions are governed by South African law. Any dispute relating to these Conditions or the Website will be subject to the jurisdiction of the South African courts.

14. General Legal Provisions

You made it this far! No one ever reaches the bottom of the Conditions, but you did. Well done, you!

Entire Agreement

These Conditions constitute the entire agreement regarding the access to and use of our Website.

Severability

Each provision of these Conditions is separate and independent. If any provision is or becomes illegal, invalid, or unenforceable, that provision will be ineffective only to the extent of that illegality, invalidity, or unenforceability. The remaining provisions will continue to apply in full force and effect.

No Waiver

If we give you extra time or choose not to enforce a right immediately, that does not mean that we have waived that right. We may still enforce it later.

Electronic Communications

By communicating with us electronically through the Website, email or otherwise, you consent to receiving communications from us electronically.

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